COVID-19 Testing, Treatment, and Vaccines:

Ask Questions to Prepare for Your COVID-19 Services

FREE COVID-19 TESTING, TREATMENT, AND VACCINES ARE AVAILABLE TO YOU.

Use these questions at a testing or vaccine site or clinic to understand rules near you.

Rules may vary between states, vaccine sites, and clinics.

Do I need to pay for a COVID-19 vaccine?

COVID-19 tests, treatment, and vaccines are free. You do not have to pay. A federal program pays for COVID-19 services for anyone without insurance.

Do I need an ID to get COVID-19 testing, treatment, and/or vaccines?

No. You do not need an ID to receive free COVID-19 services. Some places may ask you for an ID or other information, but you do not have to provide it. They may want this information for their records, but it is your decision.

What about my immigration status? Do I have to be a legal resident of the United States to receive COVID-19 services?

Everyone is eligible for COVID-19 services, no matter their immigration status. Testing, treatment, or vaccinations are paid for by the federal government. **Information provided will not affect anyone's immigration status or be shared with immigration agencies.**

Do I need proof of insurance to get the COVID-19 vaccine?

No. Some sites may ask for insurance or payment. If you have no insurance, there is no charge. If you have insurance, they may charge your insurance company, but you should not have to pay. Clinics and sites are not allowed to charge for an office visit if your visit is for COVID-19 care.

If you are uninsured and receive a bill related to COVID-19 testing or treatment, ask your provider to bill the HRSA COVID-19 Uninsured Program instead of you.

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For more information, visit the Health Resources & Service Administration (HRSA) COVID-19 Uninsured Program webpage at **this link.**

Do I need to provide an address, telephone number, or Social Security Number (SSN) to receive COVID-19 testing, treatment and/or vaccines?

No. You do not need an address, telephone number or SSN to receive free COVID-19 services. Some places may ask for this information, or for your address or telephone number, but you do not have to provide it to them unless you want to. Vaccine sites will only ask for information to serve you better. The information can help sites contact people for their second vaccine and help them understand where to focus outreach efforts.

I have some problems with mobility. Will the site be accessible to me?

All state-supported vaccine sites can provide accessibility support, such as wheelchair ramps or handrails, on site. If you need help, tell the staff when you arrive.

For COVID-19 vaccination resources for people with disabilities, visit the Centers for Disease Control and Prevention (CDC) webpage at **this link.**

I don't speak English. Will there be translators at the testing, treatment, or vaccination site?

Translation services vary by vaccine site. Contact the site to ask before you go or bring someone with you who speaks English. If you prefer using a site in Spanish to find the vaccine, please visit the website **Vacunas.gov.**

Do I need to live in the state where the testing or vaccine is provided?

Requirements for COVID-19 services vary by state. In many states, you do not have to be a resident of the state to receive the vaccine, but every state is different. Ask at your site before you go or when you arrive.

For more information on access to COVID-19 services:

- HRSA Patient Fact Sheet (**English** | **Spanish**)
- HRSA Provider Fact Sheet (**English** | **Spanish**)

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