

Q&A: Getting COVID-19 Vaccines, Testing and Treatment



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Interested in receiving COVID-19 vaccines, testing or treatment? Use the Q&A below to understand federal guidelines about receiving COVID-19 services. Rules may vary between states, vaccine sites, and clinics and should be confirmed before receiving COVID-19 services.

Do I need to pay for a COVID-19 vaccine if I don't have health insurance?

No. COVID-19 vaccines are free. You do not have to pay. A federal program pays for COVID-19 vaccines for anyone without insurance. For more information, visit the Centers for Disease Control and Prevention (CDC), "COVID-19 Vaccines are Free" webpage in [English](#) and in [Spanish](#).

Do I need proof of health insurance to get the COVID-19 vaccine?

No. Some sites may ask for insurance or payment. If you have no insurance, there is no charge. If you are uninsured and receive a bill related to COVID-19 vaccine, ask your provider to bill the HRSA COVID-19 Uninsured Program instead of you.

For more information, visit the "[Health Resources & Service Administration \(HRSA\) COVID-19 Uninsured Program](#)" webpage.

Do I need to pay for a COVID-19 test if I don't have health insurance?

No. COVID-19 tests are free nationwide at select health centers and pharmacies. The Families First Coronavirus Response Act ensures that COVID-19 testing is free to anyone in the U.S., including people with no health insurance. For more information, visit the "[U.S. Department of Health & Human Services \(HHS\) Community-Based Testing Sites for COVID-19](#)" webpage.

Do I need to pay for a COVID-19 treatment if I don't have health insurance?

No. You cannot be billed for COVID-19 treatment if you are uninsured. If you receive a bill and you pay, you may be able to get a refund. You should first speak to the person or facility that sent the bill. If they don't cancel the bill or give you a refund, contact the HHS Office of Inspector General Hotline at 1-800-HHS-TIPS or visit [HHS' webpage](#) to file a complaint.

If your provider has questions, they can visit the "[HRSA COVID-19 Uninsured Program](#)" webpage.

Do I need an ID to get COVID-19 testing, treatment, and/or vaccines?

No. You do not need an ID to receive free COVID-19 services if you do not have health insurance. Some places may ask you for an ID or other information for their records, but you do not have to provide it. Sharing this information is your decision.

What about my immigration status? Do I have to be a legal resident of the United States to receive COVID-19 services?

No. Everyone is eligible for COVID-19 services, no matter their immigration status. Testing, treatment, and vaccinations are paid for by the federal government for individuals without health insurance. The information you provide will not affect your immigration status or be shared with immigration agencies.

Do I need to provide an address, telephone number, or Social Security Number (SSN) to receive COVID-19 testing, treatment and/or vaccines?

No. You do not need an address, telephone number or SSN to receive free COVID-19 services. Some places may ask for this information, or for your address or telephone number, but you do not have to provide it to them unless you want to. Vaccine sites will only ask for information to serve you better. The information can help sites contact people for their second vaccine and to provide more information in the future.

I have some mobility challenges. Will the vaccine site be accessible to me?

Yes. All state-supported vaccine sites can provide support, such as wheelchair ramps or handrails, on site. If you need help, tell the staff when you arrive. For COVID-19 vaccination resources for people with disabilities, visit [CDC's "Human Development and Disability" webpage](#).

I don't speak English. Will there be interpreters at the vaccination site?

Possibly. Interpreter services vary by site. Contact the site to ask before you go and request an interpreter if needed or bring someone with you who speaks English. If you prefer using Spanish to find the information related to COVID-19 vaccine, please visit the website ["Vacunas.gov"](#).

For more information on access to COVID-19 services:

- HRSA Patient Fact Sheet ([English](#) | [Spanish](#))
- HRSA Provider Fact Sheet ([English](#) | [Spanish](#))

Content last updated: November 10, 2021